## **TECHNICAL SPECIFICATIONS**



Processor: Intel Core i7-9750H Memory: 32GB 2666MHz DDR4 Hard Drive: 256GB PCIe SSD Display: 15.6 inch Wide Screen with Webcam Video: NVIDIA Quadro T2000 4GB Internet Connection: Wireless with Bluetooth Operating System: Microsoft Windows 10 Professional Warranty: 3 vr PLUIS 3 vr Accidental Damage

Warranty: 3 yr *PLUS* 3 yr Accidental Damage Protection



Processor: Intel Core i7-8565U Memory: 16GB 2400MHz DDR4 Hard Drive: 256GB PCIe SSD Video: Intel UHD Graphics 620 Display: 15.6 inch Wide Screen Webcam: Integrated Webcam Internet Connection: Wireless with Bluetooth Operating System: Microsoft Windows 10 Professional

Warranty: 3 yr *PLUS* 3 yr Accidental Damage Protection

## **IT SERVICE DESK**

The Service Desk provides support for computers, email, phone, networking, printers and a variety of other technologies.

### CONTACT THE IT SERVICE DESK

On campus: 3-3333 Off campus: 701-671-3333 Email: NDSCS.ServiceDesk@ndscs.edu

### AFTER-HOURS SUPPORT

1-866-457-6387 **Weekdays:** before 7:45 a.m. and after 4:45 p.m. **Weekends:** 8 a.m. to 12 p.m.

# 2020-2021 LAPTOPS

Program required laptops available through the NDSCS ITS Department





# Reasons to **PURCHASE LAPTOPS** through the **NDSCS IT Department**

### Students may charge a laptop to Financial Aid

(if approved by the Business Office)

### **FREE TECHNICAL SUPPORT** through NDSCS, which includes:

- Same day service at the on-campus location
- Virus and Malware removal
- Imaging and reimaging
- Warranty

Students have access to a loaner laptop if their laptop needs to be sent in for warranty work.

# See NDSCS.edu/Laptops for current specifications and pricing.

For more information and to reserve/purchase a laptop contact:

NDSCS ITS Department 701-671-3333



The **HP 3 Year Accidental Damage Protection Warranty** covers damage such as liquid spilled in the keyboard, accidentally dropping the laptop and most damage that is not covered under the normal warranty.

#### The HP 3 Year Warranty includes

replacement of hard drives, memory, multibay devices, etc. Internal devices such as monitors, system boards, etc. must be replaced at the HP Repair Facility.

**Upon recieving laptop:** The laptop must be either paid in full or with financial aid. If paying with financial aid, all paperwork must be complete and there must be enough to cover the cost of the laptop. Written proof from the NDSCS Business Office that your financial aid is allocated to cover the expense of the laptop after all other college expenses are paid for is also required.

- NDSCS provides Microsoft Office to students at no charge while they are enrolled in classes. Contact NDSCS Information Technology Services for more information.
- The Total Package Price will include:
  - Same day service at the on-campus location.
  - Imaging and re-imaging of computers purchased through the College.
  - Access to loaner equipment if needed.
- **ALL batteries** have a **one year warranty**.