HelpNow Quick-Start and User Guide

The Brainfuse HelpNow suite features live online tutoring, writing lab assistance, and a wide range of academic support tools. Even though HelpNow is easy-to-use and requires no prior training, we have prepared the following guide to provide you with a brief introduction. The first part of this guide consists of quick-start instructions. For more details about each service, see the User Guide that follows.

Quick-Start Instructions

**Get Live Tutoring:** For live help simply select your topic and subject, click “Connect” and your tutoring session will begin in the Brainfuse Whiteboard.

**Submit a Paper to the Writing Lab:** Click “Submit Paper” to upload your paper to our Writing Lab. Our writing lab tutors will analyze your paper and provide constructive feedback within 24 hours.

**Review Lessons and Take Practice Tests**

Visit SkillSurfer to build academic skills through lessons and practice tests.

**Study with Flashcards**

Use Flashbulb to easily create flashcards and transform them into interactive games, quizzes, and more. In addition, Flashbulb gives you access to an extensive library of user-created flashcard sets.
User Guide

STUDY

- **SkillSurfer**: Live skills building and a library of lessons, videos, tests, and more.
- **LEAP Learning Platform**: Diagnostic test center with customized study plans, lessons, and live tutoring.
- **FlashBulb™**: Create and share flashcards, tests, and games.
- **eParachute**: Discover the college majors and careers that match your skills.
- **Language Lab**: Live help for language learners.
- **MEET™**: Schedule sessions with friends in our private virtual study room.